Troubleshooting Steps When Unable to Log In to the Site (Deleting Cookies in Your Browser)

* If the dormitory application history appears instead of the round selection screen after login, please follow the steps below.

Browser	Solution		
Common to Chrome-based browsers		-Click the "More" icon (
Microsoft Edge	-Go to -In the -Chan	-Click the "More" icon () in the top right corner. -Go to Settings () → Privacy, search, and services -In the "Clear browsing Data" menu, click Choose what to clear. -Change the time range to 'All Time' and check 'Cookies and other site data / Cached images and files.' -Click "Clear now."	
Chorme	PC	-Click the "More" icon () in the top right corner. -Go to Settings () → Privacy and Security → Cookies and other site data. ※ In the "Delete browsing data" window, change the time range to 'All time' and check 'Cookies and other site data / Cached images and files.' Then click "Delete data."	
	Mobile	-Click the "More" icon () in the bottom right corner. -Go to Settings () → Privacy and Security → Delete Browsing data.	
Whale Browser (Naver)	PC	-Click the "More" icon () in the top right corner. -Go to Settings () → Privacy → Clear browsing data. *In the main window, change the time range to 'All Time' and check 'Cookies and other site data' and click "Clear data."	

Browser	Solution		
Android (Samsung Browser)	-Launch the browser and tap on the bottom right (). -Go to Settings → Personal Data → Clear browsing data. -Check 'Cookies and site data / Cached images and files' and click "Clear."		
iPhone(Safari)	-Launch Safari, click the bookmark icon () at the bottom. -Click 'History' on the right. Pone -Select 'Edit' at the bottom, then delete the history.		
Internet Explorer	-Click the tool icon () in the top right corner. -Go to Internet Options → General tab → Delete under Browsing History. -In the "Delete Browsing History" window, check 'Temporary Internet Files and Website Files / Cookies and Website Data' and click "Delete."		